

Data Complaint Form

Complaint Number: 184738 PDS Alert Received At: 02/29/2024
 Method of Request: Email Status: Closed Received By:

COMPLAINANT **Complaint Type: Unrestricted**
 Name: Carla Moulton Home Phone: [REDACTED]
 Address: [REDACTED] Work Phone:
 Address 2: Cell Phone:
 City: Ponca City State: OK Zip: 74601 Email: [REDACTED]

COMPLAINT INFORMATION
Nature of Complaint: Others

Description :
 Alleged Receiving Waterbody: Confirmed(Y/N): No
 Fish/Wildlife Kill Confirmed (Y/N): No
Questions Based on Nature of Complaint:
 Please describe: CP stated their is dark grey dust/ash building up outside their and when their dogs come in from outside their fur is covered in dark grey dust that does not wash off. CP suspects it is ash coming from Continental Carbon Company facility

LOCATION OF COMPLAINT
 County: Kay Town: Ponca City
 [REDACTED]
 Location of Complaint on the Property: black dust/ash on side of home
 Geoposition: Latitude: 36.7027 Longitude: -97.1106

RESPONSIBLE PARTY
 Last Name: First Name:
 Company Name: Carbon Continental Company Home Phone:
 Address: Work Phone:
 City: State: OK Zip: Cell Phone:

INVESTIGATION ASSIGNMENT Date and Time Assigned: 3/1/2024 8:00:00 AM
 Investigator: Baker, James Date and Time Confirmed: 3/1/2024 4:35:19 PM
 Source Code: 29232
 Source Code Description: Air Facilities Emissions

Data Complaint Form

COMMENT

ACTION LIST

- | | | | |
|--|---|---|----------------------------|
| #: 1 | FYI Note
Updated By: | Completed Date: 02/29/2024
Last Update: 02/29/2024 | Assigned To: Dinh, Jessica |
| Comments / Notes:
EPA report and CP photo is attached | | | |
| #: 2 | Contact Complainant (CP)
Updated By: | Completed Date: 03/01/2024
Last Update: 03/04/2024 | Assigned To: Baker, James |
| Comments / Notes:
3/01/24 I contacted the CP who said that there is dark grey dust/ash accumulating on their property. The CP stated when the dog comes in from outside, that the fur and paws of the dog has a grey color to it as well. The CP thinks the dust/ash is coming from Continental Carbon which is nearby. I told the CP I would try to be out today to investigate the complaint. | | | |
| #: 3 | Initiate Investigation
Updated By: | Completed Date: 03/01/2024
Last Update: 03/04/2024 | Assigned To: Baker, James |
| Comments / Notes:
3/01/24 I went to the complaint site and met with the CP. The CP showed me around the property. The CP says that the recent rainfall washed off all of the ash from her property. The CP showed me a place on a building behind their house that they believed was ash. The CP also showed me their dogs and that they felt the dogs fur around the bottom of the dogs legs were discolored from the ash that was on the ground. The distance from Continental Carbon to the complaint site was over 3.5 miles straight across. I told the CP that I would contact the Air Quality Division and let them know what the next action would be. The photos of the complaint site are in the attachments. | | | |
| #: 4 | FYI Note
Updated By: | Completed Date: 03/04/2024
Last Update: 03/04/2024 | Assigned To: Baker, James |
| Comments / Notes:
3/04/24 I spoke with Brad Flaming who is the manager of the Air Quality Department. After discussing the complaint with Brad, it was decided that due to the distance from the complaint site to the location of Continental Carbon and the lack of other evidence that the complaint should be closed out. | | | |
| #: 5 | Contact Complainant (CP) | Completed Date: 03/04/2024 | Assigned To: Baker, James |

Data Complaint Form

Updated By: Last Update: 03/04/2024

Comments / Notes:

3/04/24 I spoke with the CP and explained that due to the distance from the complaint site to the location of Continental Carbon and the lack of evidence that I would be closing the complaint. I also informed the CP that the Air Quality would be doing an inspection of the facility in the near future and to let me know if there continues to be problems before then.

#: 6 CP Initial 7 Day Letter.docx Completed Date: 03/04/2024 Assigned To: Baker, James
Updated By: Last Update: 03/04/2024

#: 7 Closed Completed Date: 03/04/2024 Assigned To: Baker, James
Updated By: Last Update: 03/04/2024

Comments / Notes:

3/04/24 I am closing this complaint due to the lack of evidence and the distance from the complaint site to Continental Carbon.

#: 8 Complaint Closure Letter Completed Date: Assigned To: Baker, James
Updated By: Last Update: 03/04/2024

ATTACHMENT LIST

Table with 4 columns: Date Created, Added By, File Name, File Type

DOCUMENT LIST

Table with 3 columns: Date Created, Added By, File Name

Data Complaint Form

Name: Carla Moulton

Phone: [REDACTED]

Alleged Violator's Name: Continetal Carbon Black

Alleged Violator's Address: www.continentalcarbon.com Continental Carbon Company 1006 E Oakland Ave

Alleged Violator's City: Ponca City

Alleged Violator's State: Oklahoma

Alleged Violator's Zip: 74601

Tip or Complaint: I live west of Ponca City and after my dogs come in from outside their paws have black on them and their coats are turning grey. The last time this happened was approximately 1996-1999. I then had a white dog, and she would get black paws. It was this company that was letting the black out and I believe they are doing this again. I recently had lung cancer and surgery to remove a part of my lung. I sure do not need to be inhaling this stuff.

Violation Still Occurring? Yes

State DEP/DEQ/DEM Notified? No



Galaxy S22 Ultra

Data Complaint Form



Photo #1

Photographer: James Baker

Friday, March 1, 2024

Subject: This photo shows the siding of a building at the complaint site. This was under and around several trees. There was no other evidence of dark grey dust/ash anywhere.

Data Complaint Form



Photo #2

Photographer: James Baker

Friday, March 1, 2024

Subject: This photo shows fur of the dog that belongs to the CP. There was no noticeable discoloration of the fur.

4/2/2024

DEPARTMENT OF ENVIRONMENTAL QUALITY

Complaint Number: 184738

Data Complaint Form

3/4/2024

Carla Moulton

[REDACTED]
Ponca City, OK 74601

RE: Complaint number 184738

Dear Carla Moulton:

This letter will provide you with the final results on your complaint concerning dark grey dust/ash being created from Continental Carbon. I inspected the site and found no evidence of dark grey dust/ash.

Thank you for reporting this matter. As of the date of this letter, I will be closing this complaint.

Please contact this office if we can be of further assistance at (572) 206-9527.

Sincerely,

James Baker

Environmental Programs Specialist

Enid DEQ OFFICE

cc: Jennifer Handley, Complaints Manager