

The National Domestic Violence
HOTLINE




1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

Florida State Report

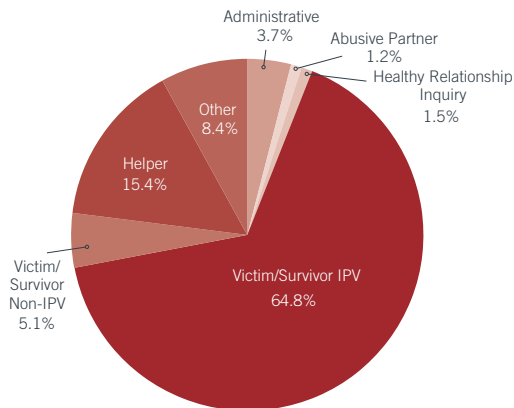
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented* **6,040 contacts** from Florida. The state ranks 4th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

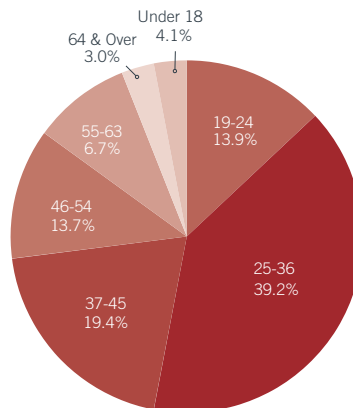
*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

	Phone	4,696
	Chat	1,344
	TTY	0
	Total	6,040

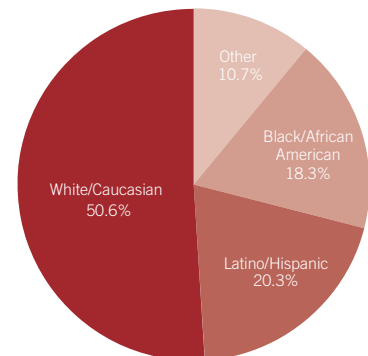
Who is contacting The Hotline from Florida?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Victim/Survivor Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

Helper – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

Healthy Relationship Inquiry – anyone with questions about healthy relationships, where no abuse is present

Administrative – someone seeking basic information, rather than advocacy

Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

Top 10 Cities in Contact Volume

1. Miami	11.0%
2. Orlando	8.7%
3. Jacksonville	6.5%
4. Tampa	5.6%
5. West Palm Beach	3.1%
6. Fort Lauderdale	3.0%
7. Tallahassee	1.9%
8. Saint Petersburg	1.8%
9. Fort Myers	1.5%
10. Pensacola	1.4%
Total:	44.6%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

67%

Physical Abuse

hitting, biting, choking, etc.

31%

Economic/Financial Abuse

control finances, ruin credit, etc.

15%

Digital Abuse

steal passwords, constant texts, etc.

10%

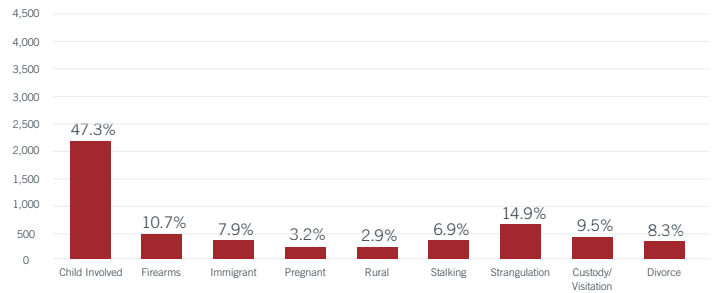
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victims' Experiences



What do victims need?

Commonly Requested Hotline Services:

DV Shelter	1,346	28.6%
Legal Advocacy	1,434	30.5%
Individual Professional Counseling	971	20.6%
DV Support Groups	518	11.0%
Legal Representation	383	8.1%
Protective/Restraining Order	406	8.6%



Referrals to Service Providers

7,817

Offers to Direct Connect

1,672

Referrals to Other Resources

7,672

Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Child Abuse Reporting - Florida

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.