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## PUBLIC SERVICE COMMISSION

October 1, 2025

### **NOTICE PROHIBITING GAS OR ELECTRIC SERVICE SHUT-OFF OF ELIGIBLE RESIDENTIAL CUSTOMERS DURING GOVERNMENT SHUTDOWN**

On September 30, 2025, Governor Wes Moore communicated with Maryland Utility Partners, reminding the utilities of their obligation under Md. Code, Public Utilities (“PUA”) § 7-307.4, which prohibits the termination of gas or electric service for “eligible residential customer(s)” during (1) a government shutdown, or (2) within seven days after the shutdown has ended. Eligible residential customers include residential utility customers (1) employed by a federal, state, or local government, and (2) involuntarily furloughed due to the government shutdown.<sup>1</sup>

An eligible residential customer, before termination must (1) verify government employment with the utility, and (2) enter into a payment plan after the shutdown.<sup>2</sup>

In accordance with PUA § 7-307.4, the Commission also reminds utilities of the prohibition against service terminations of eligible residential customers due to nonpayment during a government shutdown. Furthermore, utility companies are instructed to provide instructions for the type of employment verification documentation accepted and methods to submit documentation to the companies within 5 (five) business days of this notice.

By Direction of the Commission,

*/s/ Amanda Best*

Amanda Best  
Deputy Executive Secretary

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<sup>1</sup> PUA § 7-307.4(a)(2).

<sup>2</sup> PUA § 7-307.4(b).