



OFFICE OF GUILFORD COUNTY SHERIFF

Sheriff's Office 2020 Review

Overall Crime Statistics

- Overall, we finished 2020 with a total reduction of 5% for Part 1 crimes
- Increase in violent crimes up 19.3%.
 - Aggravated Assault up 15.4%,
 - Rape down 11.1%,
 - Robbery up 50%
 - Homicide up 67%
- While we saw an increase in violent crimes, we had a decrease of property crime of -8.5 or -9%. (Burglary, Larceny, Motor Vehicle Theft & Arson).
- Drug Arrests are up 26%
- Weapon Arrest are up 57.4%
- Responded to 67 OPIOID overdoses with 16 deaths
- In the field activities total of 66,045 calls
 - 26,837 citizen generated calls
 - 39,208 were self-dispatched by offices
 - Average Response Time is 12:35 and our average Unit Reaction is 9:20

District One Accomplishments

- Intelligence Led Policing – based on statistical data of crime and crime patterns – CID/Patrol working closely together to deploy officers where most needed according to calls for service and crime data from Crime View Dashboard.
- Conducted various license checkpoints throughout the year.
- Developing a leadership program for all officers/continued in-service training (over and above what is required) and live tracking of statistics for each patrol squad.
- Deployment of radar trailer and radar signs for areas of speeding complaints; took appropriate enforcement action based on this.
- Numerous arrests by District 1 patrol and CID in support the overall goal of reducing crime and the fear of crime to include:
 - Arrest of Christmas gift thieves (porch pirates)
 - 18% reduction in property crimes from 2019 to 2020 (235 in 2020 and 289 in 2019)



OFFICE OF GUILFORD COUNTY SHERIFF

District Two Accomplishments

- Multiple deployments of Lock it and Lose It signs in neighborhoods/apartments of motor vehicle B&E incidents.
- Multiple checkpoints throughout the year resulting in several arrests, traffic charges, and drug violations.
- Crime Investigation Division conducted surveillance operations in two residential areas which were victims of motor vehicle B&Es.
- Attended Patriot Day Luncheon at McLeansville Baptist Church.
- Met with Brightwood Community leaders at the District Two office and they thanked out officers with a pizza lunch.

District Three Accomplishments

- Worked with the High Point Police and Greensboro Police Departments to solve a rash of car break-ins and motor vehicles thefts.
- Three juveniles were charged on 236 petitions related to B&E Motor Vehicle, Theft of Motor Vehicle, Burglary, and Larceny of Firearms.
- 25 Sheriff's Office cases were cleared, and cases were solved spanning an eight-county range.
- Cleared 9 residential break-ins of townhomes under construction. The suspect developed was also linked to 15 High Point cases from 2019 and our information allowed them to be cleared as well by arrest.

Street Crimes Unit (SCU)

Street Crimes Unit became operational on May 11th, 2020. The SCU was created to target violent criminals, reduce gun crimes and enforce street level drug offenses. The SCU has made many significant arrests and charges for a total of 375 criminal charges:

- 236 narcotics charges
- 87 firearms related charges
- 68 firearms seized
- 20 search warrants executed



OFFICE OF GUILFORD COUNTY SHERIFF

School Resource Officer

Despite the suspension of in-person learning throughout Guilford County Schools, 2020 was a very busy year for the School Resource Division. Below are highlights of our accomplishments and statistics for the past year.

- In February 2020, the GCSO signed a Memorandum of Understanding, and entered the School Justice Partnership between Guilford County Schools and our law enforcement partners from Greensboro and High Point. The primary focus of this group is to reduce students' interaction with the criminal justice system.
- For the 2019/2020 school year (August 2019-June 2020) the Guilford County Sheriff's Office SRO Division completed 361 incident/offense reports. Of those investigations, only 50 resulted in arrests/juvenile petitions. This represents an impressive 86% diversion rate to programs such as Teen Court, Mediation, and Life Skills.
- Specifically, for calendar year 2020, SRO's completed 130 incident/offense reports before in-person learning was suspended in March. Diversion rates for these cases were trending toward an even higher rate of referral to programs designed to keep students out of the criminal justice system.
- 10 lockdown drills were conducted throughout our 14 schools between January and March 2020.
- Approximately 126 hours of follow-up investigations were completed between January and March 2020.
- 12 presentations to students and faculty were completed by our SRO's between January and March 2020.
- Two referrals were made to the SBI Behavioral Threat Assessment (BeTA) Unit, and our officers worked with SBI personnel to facilitate appropriate safety plans for the affected schools.

Specialized Services

- Reestablished the Air Wing unit adding 2 pilots and 4 pilot candidates.
- Built numerous cameras and countless camera installs as well as maintained an active surveillance program.
- Investigated firearms violations and followed up on countless ATF forms for weapons seized, purchase of firearms, and other related firearms frauds.



OFFICE OF GUILFORD COUNTY SHERIFF

Jail Central & High Point Jail

In collaboration with the Guilford County Health Department, both Jail Central and High Point Jail rigorously promoted the set CDC guidelines to minimize the spread of COVID-19 within the jail population for both inmates and officers. (promoting proper hand hygiene, social distancing, temperature checks, single points of entry and exit for facility)

- Public visitations and in-person programs were suspended, but staff worked closely with out communications vendor to establish remote visitation:
 - Increased access to tablets for residents for communicational purposes with family and friends, educational implementation, and entertainment.
- Recreational hours were modified to limit the number of residents out at any given time.
- Testing was provided to all residents and staff, and individuals newly admitted into the detention facility are isolated for a period of 14 days.
- Jail Central welcomed 32 new officers to the facility.
- For the year of 2020, we reported zero COVID-19 cases for the jail staff and jail residents.
(For the year 2021 we have had 35 jail staff and 41 jail residents test positive for COVID-19.)

AFIS/Crime Scene Unit Investigations

AFIS:

- Case envelopes analyzed: 703
- Number of latent prints of value: 1,557
- Number of latent prints identified: 502
- Number of persons identified: 236
- Renewed Accreditation under ISO: 17,020
- Recent robbery case – the only latent evidence developed was one latent print lift which contained one latent print value. The latent print was searched through the state AFIS database and a potential suspect was identified.

Crime Scene Investigative Unit:

- Cases worked: 1,365
- Fingerprints lifted: 1,089
- Photos taken: 24,388
- Lab requests processed: 158
- Number of items processed: 2,925



OFFICE OF GUILFORD COUNTY SHERIFF

Resource Management & Fleet

- Deployed 8 new Mustangs, 2 of which were purchased through the Governor's Highway Safety Grant funding. Those two are used in the DWI Taskforce Unit with the remaining six utilized with the Traffic Unit.
- Purchased 15 new SUV's for supervisor positions in the agency which will allow better response in inclement weather. (Awaiting delivery)
- Took delivery of 3 replacement vehicles for Vice to move out older fleet and 2 BMW Motorcycles
- Deployed 2 new Transportation Vans to replace aging units
- The Resource Management Unit was the primary point for ordering COVID-19 supplies of gloves, thermometers, masks and cleaning supplies.
- Purchase of new technology for the Detention centers such as body cameras, X-ray body scanners, and the Guardian RFID inmate system.
- Modification of the MRAP Tactical vehicle by adding a ballistic hood.
- Purchased The Rook armored critical incident vehicle, which will give deputies additional tactical solutions while providing bullet resistant cover. The Rook can be used for many types of emergency calls such as barricaded persons and hostage situations. Please note, that the purpose of the MRAP and Rook tactical vehicles is not to "militarize" the Sheriff's Office, but rather to enable our Deputies to better protect County residents from the nationwide increase in armed threats by allowing our Deputies to respond to such threats and rescue citizens from harm's way while shielding themselves inside these vehicles.

Forensic Services Section Quality Assurance System:

- All system manuals and document uploads to the PowerDMS
- Maintained monthly security checks, monthly vehicle inventories, lab inspections, approved chemical list, personnel training files updated (CVs etc), updated sub-contractor profiles with CVs. Updated authorized access for new management.
- Updated CSIU Manual, Updated LPU Manual, Updated Quality Manual
- Prepared Audit for assessment- May
- July 15th-16th 2020 we went through assessment and obtained reaccreditation
- Training manual for CSI updated for New Hires
- Weekly case file reviews-per corrective action
- Filters change in CSIU Processing bay, equipment checks on XCAT, Pheno Kits – twice a year
- Yearly equipment calibrations
- Measuring device and equipment checks for every item received through the CSI unit
- Every measuring device is calibrated against the standard



OFFICE OF GUILFORD COUNTY SHERIFF

DWI Task Force

- Issued 1645 citations
- Made 526 DWI arrests
- Seized 56 vehicles
- Held 22 checkpoints

Legal Process Division

Below are the year-to-date stats for the Division:

- Civil Papers received: 29,496
- Civil Papers served: 20,197
- Purchase Permits Processed: 20,881 (139% increase from 2019)
- Total Sex offenders registered: 10,686
- Concealed Carry Permits processed: 8,353 (58% increase from 2019)
- Criminal Papers received: 5,858
- Criminal Papers served: 2,812
- Sex offender registrations: 2,519
- 50-B/50-C's received: 2,206
- Writs of possession of real property (padlockings) 1,514
- 50-B/50-C's served: 1,333
- Sex offender visits: 895
- Sex offender violations: 29

Honor Guard

- Honor Guard, the Sheriff's Office Honor Guard team participated and assisted agencies from across the state. The team has received statewide recognition as a leader in Honor Guard ceremonies often being requested from across the state to assist with ceremonies and training.



OFFICE OF GUILFORD COUNTY SHERIFF

K9 Unit Activities

- K-9 Unit is one of the most requested units from the public for demonstrations is from local church groups, Scout troops, to the Sheriff's Citizens and Youth Academies.
- The Sheriff's Office K-9 unit is recognized as one of the top units in the state. Receiving calls for assistance with operations and training from agencies across the state. Our K-9 units have responded to assist agencies as far away as Nash County. This is a reflection of the high quality of training and operational readiness our K-9 Deputies and Dogs maintain.
- This year, the GCSO K9 unit added 3 new handlers and 2 new K9s. The unit responded to:
 - 986 classified cases
 - 220 911 calls
 - 170 suspicious vehicles
 - 137 suspicious persons
 - 132 domestic cases
 - 94 business or residential alarms
 - 50 assaults
 - 10 hold-up alarms
 - 7 liquor or narcotics investigations
 - 1 rape/sexual assault

Specialized Enforcement Team (SET)

The primary mission of the SET is to enforce traffic laws and reduce narcotics violations occurring on the highways of Guilford County.

- The Special Enforcement Team was formed in late 2020. The unit was put into operation on November 1st, 2020. Prior to implementation, deputies were provided training on precision driving, pursuit driving, firearms, and officer survival training.
- SET accomplishments include:
 - 3 DWI arrests
 - 6 felony arrests
 - 6 firearms seized
 - 16 warrants of arrests served
 - 19 misdemeanor arrests
 - 601 citations issues



OFFICE OF GUILFORD COUNTY SHERIFF

Narcotics and Parcel Division

- The Narcotics Unit served 32 search warrants and made 44 cases. This resulted in a seizure of:
 - 36,036 grams of marijuana
 - 1,276 grams of cocaine
 - 1,051 grams of heroin
 - 131 grams of methamphetamine
 - 130 grams of molly
 - 77 hits of LSDF
 - 29 guns
 - 8 cars

- Parcel Interdiction Seizures for 2020:
 - 2,569 THC oil vape cartridges
 - 1,923 pounds of marijuana
 - 200 oxycodone pills
 - 34.5 pounds of cocaine
 - 27.75 pounds of methamphetamines/ice
 - 23 pounds of fentanyl
 - 10 firearms
 - 1 stolen '53 CMV trailer and 1 stolen passenger car
 - ½ a pound of heroin

Evidence Section

- Completed all quarterly inspections and the annual inspection of the Evidence section with no exceptions, everything passed inspection.
- All while housing in excess of 50,000 individual items stored in the Evidence Section.

Crime Repression Team (CRT)

The CRT is a support unit designed to provide resources to Sheriff's patrol deputies and other specialized units to help reduce crime.

Drone Callouts:

- 3 missing persons
- 2 searches for evidence
- 2 searches for suspect on foot
- 2 surveillance flights

ATV Callouts: 2

Air Support Missions: 37



OFFICE OF GUILFORD COUNTY SHERIFF

Personnel & Training

This year the Guilford County Sheriff's Department implemented the new five-point badge. The new badge will focus on five core values of the law enforcement profession: commitment, loyalty, integrity, honor, and courage.

In 2020, 76 personnel we're hired with the department:

- 25 Deputies:
 - 3 Females
 - 22 Males
 - 10 White
 - 10 Black
 - 2 Asian
 - 2 Hispanic
 - 1 Two Races or Other
- 51 Detention Officers:
 - 20 Males
 - 31 Females
 - 14 White
 - 35 Black
 - 2 Hispanic

In 2020, 49 personnel were promoted:

- 1 Major
- 4 Captains
- 5 First Lieutenants
- 5 Lieutenants
- 11 Sergeants
- 19 Master Corporals
 - 31 Males
 - 18 Females
 - 29 White
 - 20 Black
 - 4 Civilians
- Personnel and Training also devoted advertising funds to radio promotion, calendars, and virtual job fairs.



OFFICE OF GUILFORD COUNTY SHERIFF

Court Services-Bailiff's Division

- The Chief Justice ordered Courts shut down to curb the spread of COVID-19 on March 13th, 2020. 1st Appearances, Ex Parte 50-B hearings and Bond motions were held. No jury trials from March 27th, 2020 until November 2020.
- On June 1st, 2020 around 0100hrs. Protesters broke out windows and started a fire that burned a portion of the Greensboro Courthouse displacing offices within the courthouse with estimated damages \$200,000.
- The GCSO lost a valued member of the Bailiff's Office on October 21st, 2020 when Deputy LaKiya Rouse died.
- On November 16th, 2020 the Greensboro Courthouse was placed on lockdown due to active shooters outside on Eugene St. where one assailant was shot and killed, and the victim was critically injured.
- On December 31st, 2020 the High Point Courthouse was shut down due to flooding caused by a broken sprinkler pipe which was in the process of being replaced.
- Total Inmates brought over for court 2020: 3200 Inmates compared to 2019 (5800 Inmates)
- Courthouse Total entering:
 - Highpoint: 62,158 (134,273 in 2019)
 - Greensboro: 392,350 (976,884 in 2019)
- Both Greensboro/High Point Bailiffs completed Active Shooter refresher training in June during the Summer Judges Conference.

Community Resource Unit

- Conducted the Sheriff's Youth Academy with over 18 Cadets attending.
- Coordinated "Birthday Parades" for children in the community
- Hosted the Polar Plunge to benefit Special Olympics in February at Wet 'N Wild Emerald Point.
- Conducted two Citizen's Academy programs with 15 Guilford County citizens attending.
- Conducted three Explorer Post meetings and one awards ceremony
- Conducted church/business security reviews and active shooter trainings.
- Conducted "Safety For Today's Citizens" workshop with 16 Guilford County citizens in attendance
- Coordinated efforts with the Sheriff's VIPS program.
- Continued to inform community about the Yellow Dot Program and Project Lifesaver
- Participated in Martin Luther King parades in both High Point and Greensboro
- Enhanced on-line community presence through Social Media Platforms and Agency FB page, Press Releases:
 - Crime Prevention Tips – Fraud/Lock it or Lose it
 - Holiday Crime Prevention Checklist and Tips for residents
 - Updates on on-going crime patterns and/or suspect information
 - Presentations for citizens on crime prevention during town/community meeting



OFFICE OF GUILFORD COUNTY SHERIFF

Inmate Reentry Program

In 2020, the Inmate Reentry Program continued its mission to provide transition and support services for men and women returning to Guilford County communities during or after serving active jail, prison, or community correction sentences.

- 128 total clients served
- Hosted the Healing Communities event on Saturday, March 14th, 2020 at First Emmanuel Baptist Church in High Point, North Carolina. The program was attended by various groups including reentry professionals, clergy, and lay leaders.
- Opened the Reentry Support Center in April 2020 at the High Point Courthouse.
- Worked in collaboration with GTCC during the jail shut down providing classwork and assignments for those working on their GED's.
- Hosted a food drive on December 12th, 2020 which provided food for approximately 250 families.
- Prison Fellowship Angel Tree hosted by: Reentry in collaboration with Mount Pisgah United Methodist Church and Pay Tel Communications provided Christmas gifts over 100 children. This program is designed to serve incarcerated parents by providing a pathway for strengthening and restoring their relationship with their children and families.
- Continued our partnership with NC FIT (Formerly Incarcerated Transition Program), to connect people being released from incarceration with needed health services; that include physical health, mental health, and substance use disorder treatment.

The Sheriff's Office during this year has assisted local, state and federal agencies with various operations and training. We have continued to enhance and maintain the highest level of professionalism, service and care to the citizens we serve. Respect, Humility, Honor, Integrity and fulfilling the oath we take is and will always be a trademark of the Guilford County Sheriff's Office. All this is a direct reflection to training, adequate policies and operation procedures, professional standards, a high moral compass, high quality personnel and leadership.

If you have any questions concerning this event, please contact the Sheriff's Communications Specialist Lori Poag at the Guilford County Sheriff's Office at 336-641-2752.

###